

Additional conditions for services of installers from 01/2026

Waiting time of the installers, especially those, resulting from delays on the construction site, have to be charged as application time.

Beside the installation time, expenses (material, travel costs and travel time, accommodation costs, per diem etc.) are brought to be account separately referring to our **cost rates**, as long there have not been arranged differences within the individual agreement.

Goodwill labor (are recorded and charged separately).

Information and commitments of the installer only bind us as a contractor, if these are explicitly written confirmed by the **TWF**.

In the interest of a quick transaction, in case of need the installer has to be provided with assistants and tools for free. This also stands for guarantee work and goodwill labor. Our installers work exclusively via instructions and course determinations of their site crew.